



# The PMO journey

From assessment to  
setup and support

experience expertise

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60%

of projects fail to meet their goals when it comes to schedule, budget, and quality

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In a more complex and everchanging business and digital landscape, we see more companies and organizations initiate critical business projects, only to see them fail or exceed budget and schedule. Rightly so, many organizations setup up a PMO to ensure better project execution. But that comes with challenges of its own.

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50% of Project Management Offices close within 2 years

68% of stakeholders perceive their PMOs to be bureaucratic



## What is a PMO

A project management office (PMO) is a group or department within an organisation which aims to drive/ support projects (and their related deliver success) aligned to organisational strategic objectives.

The PMO defines and maintains PM people, process and technology standards within the organization. The PMO strives to standardize, optimize and introduce economies in the execution of projects.

The PMO is the source of guidance and metrics on the practice of project management and execution.

# Accelerate change. Enhance execution.

There are countless of reasons, why a PMO can assist and support organizations to execute business critical projects more efficiently and accurately. In general, a well established PMO will help your organization achieve the following:

Some of our clients



## Increased Consistency and Accuracy

PMO maintains best practices to ensure that all business processes and procedures are followed. Project teams need not start from scratch; rather they can refer to the standard procedures designed by the PMO to move forward and overcome the obstacles. Since PMO maintains the documentation for every project and categorizes it better, with time they increase the accuracy of resource allocation, time estimation, budget valuation, and training management. Accuracy reduces the chances of failure and increases the probability of success.

## Analyse the Important Data

The data from PMO can be very beneficial while making crucial decisions regarding projects and improving Enterprise-wide performance. This data is segmented into project type, project length, size of the team, type of team, time to go live, achieved goals, impact created, and time to results. All these factors help you to identify the trend of the project. It also helps you to recognize what type of team succeeded in which type of project and based on this, you can train your team members with a particular skill or hire new people to propel the project.

## Project Control

PMO has strategic and procedural control over any project and also over the processes followed to accomplish the project. They identify the gaps during the early stage of any project based on the analysis that is drawn from previous experiences or projects. The main objective of the PMO is to see whether or not the project is aligning with the organizational goals. If it is, then they have to check whether it is adding value to the overall business.

## Portfolio-level Optimisation

Project management is about executing the projects right but portfolio management is all about executing the right projects. The ultimate aim is to execute the projects that add value to the company and prioritize them. PMOs can use modeling and create rules and regulations to run a project in a particular manner to overcome constraints, avoid disruptions, and identify risks.

## Share, Train, and Educate

Each team is different but their projects could be similar to some other team's project in the same organization. In such scenarios, knowledge sharing is helpful and could fuel the project to completion. When the project team needs to develop a particular skill, they can contact the PMO as they understand the requirement and could educate the team by hiring the right mentor for the job.

# Steps in the PMO journey

We can support within each stage of the journey or take you all the way.

We offer a bespoke services and solution tailored to each client. However, the overall process can be summarized into to the following stages.

## PMO needs assessment

A lot of organisations are unsure if they need a PMO or what type of PMO would suit their goals and their culture. There can also be confusion about the definition of a PMO and the type of PMO they want. We will guide and define the PMO needs of the organisation and produce recommendations on what the next steps should be.

## PMO maturity assessment

With existing PMO's, there is a need to assess what level of maturity they currently have and what really happens in their Project Management Office. We will review and assess current processes, artefacts, and stakeholder feedback to give recommendations on what an improved roadmap would look like. This service is extremely beneficial to ambitious PMOs who are looking to constantly grow, improve and scale.

## PMO set up

We offer different blends of services to a client in setting up a PMO. We can be tasked with delivering the PMO and will provide consultants to do so. We can provide the roadmap for PMO implementation and handover to the client for them to deliver. And we can also provide the roadmap for PMO implementation and support the client in their implementation through dedicated mentoring.

## PMO support

We have the capacity to provide mentoring, support, and guidance in your PMO development. We can also resource augment your PMO with resources that can be drawn down in a managed service approach. We have highly skilled PMO consultants, PMO technology experts, schedulers, and many more PMO-related resources available.



# Want to know more?

Get in touch

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